



Windows Host Quick Start

GO-Global for Windows

Following are the requirements and steps for installing and configuring the GO-Global Host. For further instructions, please consult the *Host Administrator Guide*.

System Requirements

GO-Global Host

- **Windows 8.1***
Professional Edition (64-bit) and Enterprise Edition (64-bit)
- **Windows 8***
Professional Edition (64-bit) and Enterprise Edition (64-bit)
- **Windows Server 2012 R2**
Standard Edition (64-bit)
- **Windows Server 2012**
Standard Edition (64-bit)
- **Windows Server 2008 R2 with Service Pack 1**
Standard Edition (64-bit) and Enterprise Edition (64-bit)
- **Windows Server 2008 with Service Pack 2**
Standard Edition (32-bit and 64-bit) and Enterprise Edition (32-bit and 64-bit)
- **Windows Server 2003 R2 with Service Pack 2**
Standard Edition (32-bit) and Enterprise Edition (32-bit)
- **Windows Server 2003 with Service Pack 2**
Standard Edition (32-bit) and Enterprise Edition (32-bit)
- **Windows 7 with Service Pack 1***
Professional Edition (64-bit), Ultimate Edition (64-bit), and Enterprise Edition (64-bit)
- **Windows Vista with Service Pack 2***
Ultimate Edition (32-bit and 64-bit) and Enterprise Edition (32-bit and 64-bit)
- **Windows XP Professional with Service Pack 3 (32-bit)***

**GraphOn recommends Windows Server for multi-user environments.*

Where applicable, these platforms are supported with or without the Security Rollup Package. Right-to-left languages are not supported.

- GO-Global requires TCP/IP for network connections — TCP/IP must be installed prior to installation.
- A Web server must be installed on an available network machine in order to Web deploy GO-Global.
- GO-Global listens on GraphOn's registered port 491 for TCP packets. Configure your external firewall and any software firewall on the host to allow TCP port 491.
- The host's display color depth must be greater than 256. (16 million or greater is recommended.)
- Users must be able to log on interactively (locally) on the GO-Global Host. Assign local logon rights to users in Local Security Policy, Domain Security Policy, and Domain Controller Security Policy.

GO-Global Clients

The GO-Global Client is available for Windows, Linux, Mac OS X, Android, and iOS. It can be run from desktop shortcuts and from a Web browser. For a complete list of supported platforms and browsers, please see the *Host Administrator Guide*.

Setting up the GO-Global Host

Install the GO-Global Host

GO-Global is delivered as a self-extracting executable and can be installed by double-clicking the executable. It can also be unpacked and installed by running **gg-host.windows_x86.exe** or **gg-host.windows_x64.exe** in the root folder where it was unpacked. When running the host setup program, you *must be* logged in to the computer as “administrator” (i.e., under the computer’s local administrator account). It is not sufficient to be logged in to an account that is a member of the computer’s **Administrators** group; you must be logged in as the local administrator (**[computer name]\administrator**).

If you plan to access the host via a GO-Global Gateway, click **Install Gateway Connector**. For more information on the GO-Global Gateway and its features, see the *Gateway Administrator Guide*.

As part of the setup, the **License Retrieval Wizard** automatically retrieves and installs a license for GO-Global. After installing GO-Global, restart the host and then verify that the **GO-Global Application Publishing Service** is running.

Run the Cluster Manager

The Cluster Manager allows administrators to add and remove applications and to administer, monitor, and control client access to the GO-Global Host. To run the Cluster Manager, double-click the **Cluster Manager** icon on the desktop.

Publish Applications

Applications must be published with the Cluster Manager before clients can access them. To publish an application, click the **Applications** tab and click the **Add** button. Browse for the application’s executable path.

Preparing GO-Global for Client Access

Edit the client installation pages

The GO-Global Host setup installs the GO-Global Web files under C:\Program Files\GraphOn\GO-Global\Web. Locate **clients.html** and **allclients.html**. You can modify these pages by deleting the clients you do not wish to make available. (*clients.html* automatically detects the client’s platform and only lists the GO-Global clients that can be installed. *allclients.html* lists all GO-Global clients.)

Direct users to the client installation or logon page

Users who are accessing the host from the desktop or Start menu should be directed to the GO-Global client installation page. (For example, **http://hostname/goglobal/clients.html**.) Once a user connects to the GO-Global Host, applications are launched from the Program Window by double-clicking the application’s icon. Users accessing the host from a web browser should be directed to the GO-Global logon page. (For example, **http://hostname /goglobal/logon.html**.)

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