



WHAT'S NEW WITH TELE - HELPDESK

Winter 2011

Issue 4

WORKING ON VERSION 5.0

Our engineers are busy working on our new Tele-Support HelpDesk version 5.0. Targeting a 2012 release.

Tele-Support HelpDesk version 5.0 will be required to support the new **Windows 8 O/S**.

While the application is full of features, there are a few more we plan to add.

- Multiple-SMTP
- Multiple Email select and link
- more coming

SPECIAL OFFER:

With any new or upgrade purchase of Tele-Support HelpDesk, receive both Publishers **FREE!** Contact us today for a quote

Add-on's:

[GO-GLOBAL :](#)

Access Tele-Support HelpDesk remotely on any computer or iPad client.

[HELPDESK VIEWER:](#)

ACT! Users can download our free plug-in to see all HelpDesk calls on the 'HelpDesk' tab in ACT!. Great for non-helpdesk users who need to access notes.

[Hot Tips Publisher](#)

Publish your knowledge base to your web site or for the tech on the go!

[Inquiry Status Publisher](#)

Customers can check status of their tickets online, you upload to your web site.

[see HELPDESK](#)

[see GO-GLOBAL](#)

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Happy Holidays