

GO-GLOBAL IPAD CLIENT FAQ

1. What is the GO-Global iPad Client ?

The iPad client is a native iOS client for the GO-Global product suite, used for viewing and interacting with remote applications on the iPad. Using just your fingers, you can interact with your favorite applications using the best-in-class tablet.

2. Where can I download the iPad client?

From the Apple App store. Simply search for "GO-Global". You can also use this [direct link to locate the GO-Global client on iTunes via a browser](#).



3. What does the iPad client cost?

The iPad is a *free* client.

4. Is there a special license requirement for the iPad client?

No. The client follows the GO-Global server based license model.

5. What unique features does the iPad client offer?

- a. **Easy access to application on GO-Global Hosts** (Windows and Linux)
- b. **Auto-Zoom function**

When you are prompted by a dialogue window, the window will automatically zoom in for better visibility and control.



Auto-Zoom Disabled



Auto-Zoom Enabled

c. Two-finger scroll

You can scroll down an application or folder using two fingers as a virtual scrollbar.

d. Three finger tap provides virtual keyboard

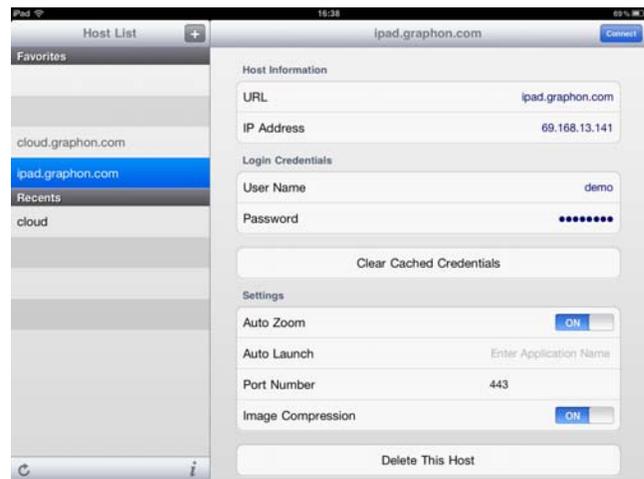
Tap inside the GO-Global client using three fingers to make a keyboard appear

e. Automatic detection and use of multi-lingual keyboards

f. Common client to access GO-Global Windows and Linux 4 Hosts

g. Personalization and configuration menu

- Add Hosts to your Favorites list
- Enable Auto Zoom
- Create shortcuts to launch applications directly
- Use a different port number
- Enable Image compression



6. Are there any feature limitations vs. the other native GO-Global clients?

a. The following features & functions are planned for a future release:

- i. Access to the GO-Global Cloud server
- ii. Audio support
- iii. Printing support
- iv. Local drive mapping

7. Can I use the iPad client with my GO-Global 3.2 servers?

No. The iPad client is designed to work with version 4 Hosts only.

8. Where can I find more GO-Global documentation?

Our Administrator Guide, QuickStart, Release Notes, and other documentation are available on [our Documentation page](#).